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UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 C.F.R. 1.53(b))

Attorney Docket No.	1271a
First Inventor	Minh Duy Khuc
Title	Call Processing System and Service Control Point For Handling Calls to A Call Center
Express Mail Label No.	EV 335506705 US

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APPLICATION E	4000	ADDRESS TO: Mail Stop Patent Applicatio			0			
See MPFP chanter 600 concerning utility pate	chapter 600 concerning utility patent application contents.			P.O. Box	1450	S. F		
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	Fee Transmittal Form (e.g., PTO/SB/17) (Submit an original and a duplicate for fee processing)					ွတ်		
2. Applicant claims small entity s			Computer Progr			8 //		
See 37 CFR 1.27.					8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)			
	(Total Pages 66]		Computer Rea		n (CRF)	17		
(preferred arrangement set forth be	• •	b. Specification Sequence Listing on:						
- Descriptive title of the Invention	4'		CD-ROM or	CD-R (2 a	opies); or			
 Cross Reference to Related Appli Statement Regarding Fed sponso] Paper					
- Reference to sequence listing, a t		<u> </u>	Statements ver	rifying ider	tity of above copies			
or a computer program listing app	endix	ACCOMPANYING APPLICATIONS PARTS						
 Background of the Invention Brief Summary of the Invention 		9. 🗌	Assignment F	apers (co	ver sheet & document(s	())		
- Brief Description of the Drawings	(if filed)	10.	37 C.F.R. 3.7			"		
- Detailed Description		'`.'	(when there is					
- Claim(s) - Abstract of the Disclosure		1	•	•				
- Abstract of the Disclosure		, 11. 🗆	English I rans	iation Doc	ument (if applicable)			
4. Drawing(s) (35 U.S.C.113)	[Total Sheets 25]	12. 🔲	Information Di	sclosure	Copies of I	DS		
_ * * * * * * * * * * * * * * * * * * *	[Total Sheets 3]		Statement (ID	S)/PTO-14	149 Citations			
		13. 🔲	Preliminary A	mendment	1			
a. Newly executed (original or o		14.						
b.		(Should be specifically itemized)						
(for a continuation/divisional	with Box 18 completed)	15. Certified Copy of Priority Document(s)						
i. DELETION OF INVENTO		(if foreign priority is claimed)						
Signed statement attached dele		16. 🔀			under 35 U.S.C. 122			
named in the prior application, s 1.63(d)(2) and 1.33(b).	ee 37 CFR				ust attach form PTO/SE	3/35		
6. Application Data Sheet. See 37	CFR 1 76	1,	or its equivale	nt.				
O. Z. Application bata officer. Coc of	O 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	17. 🗌	Other:					
40 K - CONTINUING APPLICATION check	18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment,							
or in an Application Data Sheet under 37 CFR 1.76:								
☐ Continuation ☐ Divisional	Continuation-in-par	+ (CIP)	of orior a	nalication N	lo: <u>09</u> / <u>300,688</u>			
Prior application information: Exar	(CIF)	•	Unit: 2642	10. <u>03</u> 7 <u>300,000</u>				
• •	prior applicat			eclaration is supplied unde	r Box 5b.			
For CONTINUATION or DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.								
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Name (Print/Type) Stephen S. Roc	he . F	Registration No	o. (Attorney/Agen	t)	52,176			
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This collection of information is required by 37 CFR 1.53(b). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering reparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop Patent Application, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Complete if Known **FEE TRANSMITTAL Application Number** applied for for FY 2004 Filing Date herewith First Named Inventor Minh Duy Khuc Effective 10/01/2003. Patent fees are subject to annual revision. Examiner Name Applicant claims small entity status. See 37 CFR 1.27 Art Unit

TOTAL	TOTAL AMOUNT OF PAYMENT (\$) 2084 Attorney Docket No. 1271a						/					
METHOD OF PAYMENT (check all that apply)					FEE CALCULATION (continued)							
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☐ Check ☐ Credit card ☐ Money ☐ Other ☐ None Order				Large	Large Entity Small Entity							
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Deposit							1053	130	1053	130	Non-English specification	
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1001 77	70 2	001 385	5 Utility	filing fee		770	1401	330	2401	165	Notice of Appeal	
1002 34	10 2	002 170) Desigi	n filing fee	•		1402	330	2402	165	Filing a brief in support of an appeal	
1003 53	30 2	003 265	5 Plant f	filing fee			1403	290	2403	145	Request for oral hearing	
1004 77 1005 16		004 385 005 80		ue filing fe ional fillin	+		1451	1,510	1451	1,510	Petition to institute a public use proceeding	
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**or numbe	er previo	usly paid, if	greater; For	Reissues,	see above						337-	
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SUBMITTED BY				С	omplete (if applicable)	
Name (Print/Type)	Stephen S. Roche	Registration No. (Attorney/Agent)	52,176	Telephone	(303) 938-9999 ext. 15	
Signature	8/			Date	3/11/04	

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NONPUBLICATION REQUEST UNDER 35 U.S.C. 122(b)(2)(B)(i)

First N	Named Inventor	Minh Duy Khuc		
Title	Call Processing System and Service Control Point For Handling Calls to A Call Center			
Atty Docket Number		1271a		

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing.

I hereby request that the attached application not be published under 35 U.S.C. 122(b).

3/11/04

Date

Signature

Stephen S. Roche, Reg. 52, 176

Telephone number

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant must notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).

This collection of information is required by 37 CFR 1.213(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.